

Organisational response

Report title: Digital Strategy Review – Flintshire County Council

Completion date: February 2024

Document reference: To be issued by Publishing Team

Ref	Recommendation	Organisational response Please set out here relevant commentary on the planned actions in response to the recommendations	Completion date Please set out by when the planned actions will be complete	Responsible officer (title)
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<p>R3</p>	<p>Identifying and monitoring intended savings</p> <p>To help monitor the extent to which digital projects and its overall strategic approach to digital are providing value for money the Council should identify potential savings associated with digital projects and monitor the extent to which these are achieved.</p>	<p>ACTION – Greater level of challenge around identifying intended savings at the Digital Strategy Board.</p> <p>ACTION – The Council has amended processes at its DSB to ensure there is greater level of challenge around identifying and monitoring savings. The Council has made amendments to the current Digital Strategy Business Case template to facilitate this.</p> <p>ACTION – Monitoring which is undertaken throughout projects in relation to value for money and savings will be reported to the Digital Strategy Board. Documents and report templates will be amended to include the ability to report on both performance targets and savings targets.</p> <p>ACTION – The Council will review completed projects at Digital Strategy Board using a closure report template which outlines lessons learned.</p>	<p>August 2024</p> <p>August 2024</p> <p>August 2024</p> <p>September 2024</p>	<p>Digital Strategy Board</p> <p>Digital Strategy Board, IT Business Partnerships, Digital Strategy Project Manager</p> <p>IT Business Partnerships, Digital Strategy Theme Leads, Digital Strategy Project Manager</p> <p>Project Sponsor</p>
<p>R4</p>	<p>Assessing and monitoring impact</p> <p>To better understand the overall impact of its digital strategy and monitor value for money, the Council should strengthen arrangements for measuring the effectiveness and impact of digital projects and its overall strategic approach.</p>	<p>ACTION – The Council will devise and implement standardised project planning / objective documentation in addition to review and closure report documents to be used across all Digital Strategy projects. Report documents will assess budget, savings, customer satisfaction, impact and performance.</p>	<p>September 2024</p>	<p>IT Business Partnerships, Digital Strategy Project Manager</p>

